

ciarb.



Pubs Code  
Adjudicator

## Pubs Code Arbitration Quarterly Report

This report provides information from the  
period 1 January 2024 – 31 March 2024



- This report is based on live arbitration data and is correct at the time it is captured for the purposes of publication
- A referral may include more than one dispute type and so total referrals by Pub-owning Business may not match totals by dispute type
- Closed cases by duration are measured from commencement of the arbitrator appointment date
- Percentages on charts are rounded to zero decimal places

## Accepted Arbitration Referrals

Cases accepted in the three-month period between 1 January 2024 and 31 March 2024

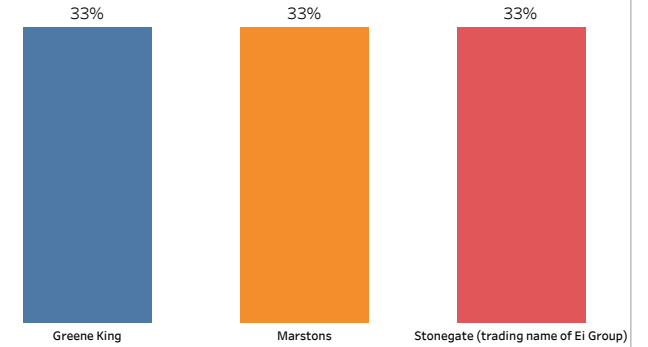
### Accepted Referrals by Pub-owning Business and Dispute Types

This table shows the comparison to accepted cases in the previous three-month period (between 1 October 2023 and 31 December 2023) and the cumulative total for the year (beginning 1 April 2023 to 31 March 2024)

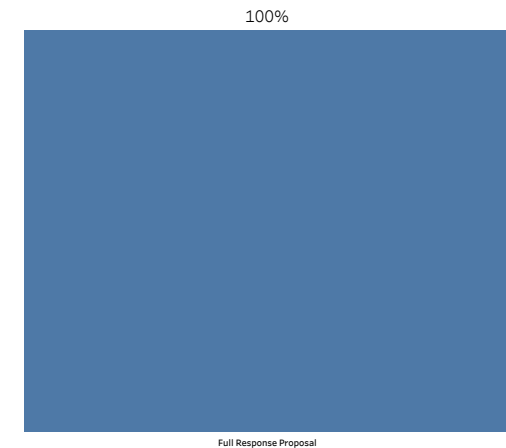
Pub-owning Business	Dispute Type	This Quarter 01/01/2024 to 31/03/2024	Last Quarter 01/10/2023 to 31/12/2023	Variance to Last Quarter	Year to Date 01/04/2023 to 31/03/2024
Greene King	Total	1	1	0	6
	Business Development Managers	0	0	0	1
	Full Response Proposal	1	1	0	4
	Gaming Machines	0	0	0	1
	Independent Assessor	0	0	0	1
	Schedule 1 Information	0	0	0	1
	Short Agreements	0	0	0	1
	Marstons	Total	1	0	1
	Full Response Proposal	1	0	1	1
Star Pubs and Bars	Total	0	0	0	3
	Full Response Proposal	0	0	0	3
Stonegate (trading name of Ei Group)	Total	1	1	0	7
	Business Development Managers	0	0	0	1
	Full Response Proposal	1	1	0	6
	Premises	0	0	0	1
	Sustainable Business Plan	0	0	0	1
<b>Grand Total</b>		<b>3</b>	<b>2</b>	<b>1</b>	<b>17</b>

\*Indicates more than one dispute type for a single case

### Accepted Referrals by Pub-owning Business for This Quarter 01/01/2024 to 31/03/2024



### Accepted Referrals by Dispute Type for This Quarter 01/01/2024 to 31/03/2024



## Open Arbitration Referrals

Cases open as of 31 March 2024

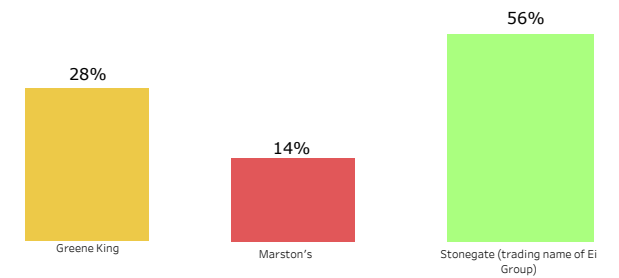
### Open Cases by Pub-owning Business and Dispute Type

This table shows the comparison to open cases at the end of the previous three-month period (open cases as of 31 March 2024).

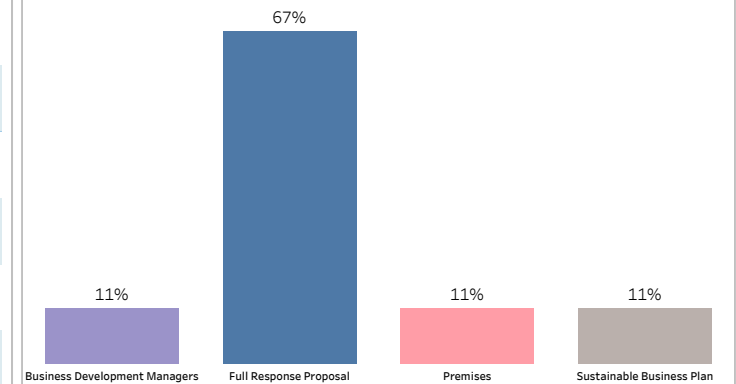
Pub-owning Business	Dispute Type	Open Cases on 31/03/2024	Open Cases on 31/12/2023	Variance to Last Quarter
Greene King	Total	2	2	0
	Full Response Proposal	2	2	0
Marstons	Total	1	0	1
	Full Response Proposal	1	0	0
Star Pubs and Bars	Total	0	1	-1
	Business Development Managers	0	0	0
	Detriment on Ground TPT Code Rights	0	0	0
	Flow Monitoring Devices	0	0	0
	Full Response Proposal	0	1	-1
	Gaming Machines	0	0	0
	Insurance	0	0	0
	Premises	0	0	0
	Sustainable Business Plan	0	0	0
Stonegate (trading name of Ei Group)*	Total	4	3	0
	Business Development Managers	1	1	0
	Full Response Proposal	3	2	0
	Premises	1	1	0
	Sustainable Business Plan	1	1	0
<b>Grand Total</b>		<b>7</b>	<b>6</b>	<b>-1</b>

\*Indicates more than one dispute type for a single case

### Open Cases by Pub-owning Business as of 31/03/2024



### Open Cases by Dispute Type as of 31/03/2024



## Closed Arbitration Cases

Cases closed in the three-month period between 1 January 2024 and 31 March 2024

### Closed Cases by Pub-owning Business, Outcome and Dispute Type

This table shows the comparison to closed cases in the previous three-month period (between 1 October 2023 and 31 December 2023) and the cumulative total for the year (beginning 1 April 2023 to 31 March 2024)

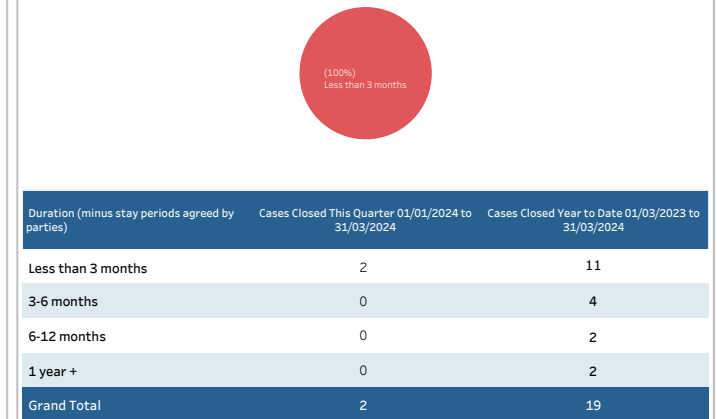
Pub-owning Business	Outcome	Dispute Type	This Quarter 01/01/2024 to 31/03/2024	Last Quarter 01/10/2023 to 31/12/2023	Variance to Last Quarter	Year to Date 01/04/2023 to 31/03/2024	
Greene King	All Outcomes		1	3	-2	6	
	Final Award on Substantive Issues	Independent Assessor	0	1	-1	1	
	No Jurisdiction		Business Development Managers	0	0	0	1
			Gaming Machines	0	0	0	1
			Schedule 1 Information	0	0	0	1
			Short Agreements	0	0	0	1
	Parties Agreed (MRO) - MRO Tenancy	Full Response Proposal	1	2	-1	4	
Marston's	All Outcomes		0	0	0	1	
	Final Award on Substantive Issues	Business Development Managers	0	0	0	1	
		Rent Assessments	0	0	0	1	
Punch Pubs and Co	All Outcomes		0	0	0	2	
	Final Award on Substantive Issues	Full Response Proposal	0	0	0	1	
		Independent Assessor	0	0	0	1	
Star Pubs and Bars *	All Outcomes		1	3	-2	5	
	Final Award on Substantive Issues	Business Development Managers	0	1	-1	1	
		Detriment Due to using Code Rights	0	1	-1	1	
		Flow Monitoring Devices	0	1	-1	1	
		Full Response Proposal	0	1	-1	1	
		Gaming Machines	0	1	-1	1	
		Insurance	0	1	-1	1	
		Premises	0	1	-1	1	
		Parties Agreed (MRO) - MRO Tenancy	Full Response Proposal	0	1	-1	2
	Parties Agreed (MRO) - No Information Provided	Full Response Proposal	1	0	1	1	
Stonagate (trading name of Ei Group)	All Outcomes		0	4	-4	5	
	Final Award on Substantive Issues	Full Response Proposal	0	1	-1	1	
	Parties Agreed - Other	Full Response Proposal	0	1	-1	2	
	Parties Agreed (MRO) - MRO Tenancy	Full Response Proposal	0	2	-2	2	
All Closed Cases			2	10	-8	19	

\*Indicates more than one dispute type for a single case

### Closed Cases by Outcome for This Quarter 01/01/2024 to 31/03/2024



### Closed Cases by Duration from arbitrator appointment to termination of proceedings (minus stay periods agreed by parties) for This Quarter 01/01/2024 to 31/03/2024



### Closed Cases by Duration from arbitrator appointment to termination of proceedings (including stay periods agreed by parties) for This Quarter 01/01/2024 to 31/03/2024

